



AKA Resorts Hua Hin
152 Moo 7, Baan Nhong Hiang, Hin Lek Fai,
Hua Hin, Prachuabkirikhan 77110 Thailand
T (66) 32 618 900 F (66) 32 618 999 E info@akaresorts.com
www.akaresorts.com

Announcement from AKA Resorts Hua Hin

Aka Resorts Hua Hin is delighted to inform that we had recently changed the names of villas. We are now in the process of modifying the details in our website including online booking channels which expected to complete by July 2013.

Furthermore, we are in progress of renovating the resorts and expected to complete by October 2013. We gradually close each villa zone while construction to provide most privacy to our guests. Our main projects are as following:-

- Increase security policy by installing more CCTV cameras as well as coordinate with the police to patrol the resort and surrounding area.
- Repairing, improving and modifying in the accommodation and surrounding area including guest's facilities.
- Increasing more AKA direction signs for convenience.

According to the incident occurred with Khun Tomasmith staying with us in 23 – 24 June 2103. We didn't refrain from action. The management had come to investigate this matter. It may take at least 1 – 2 days. However, we have taken a direct responsibility to Khun Tomasmith as we agreed as soon as we learned that our internal change has not been completed and caused confusion to guests.

We confirm that every bookings made through Ensogo or any other channels, are arranged to meet your reservation requirement. Except for some cases with force of majeure causing any changes, we firstly contact to the guests to discuss and we must obtain the consent of the guests primarily.



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Finally, if there is anything that makes you confused and misunderstanding of the services of the resort, we apologize for any inconvenience. Please be assured that we do not refrain from action of any incidents occurred in the past, present or in the future. We try to improve with regard to customers and we thank everyone in these posts that have commented as we will improve to next stage. If you have any further questions, please feel free to contact us directly at 032 618 900 or to our Bangkok Office at 02 260 3670.

The Management

AKA Resort Hua Hin